

When You Need Collection Industry Intelligence



Founded by Mark J. Cavin, Collection Intelligence (Ci) provides unmatched experience across both regulatory and operational spheres. As an expert witness and consultant, Mark has the tools to help you navigate the intricate, evolving landscape of compliance.



Complete Insight

With nearly 50 years of experience, Collection Intelligence brings unmatched depth to the complexities of debt recovery and regulatory compliance. Our insight spans banking, collections, and federal policy, giving clients a strategic edge in a constantly evolving industry.

Our Ethos



The collection ecosystem is strongest with strong standards for all parties.



Regulatory knowledge benefits for borrowers and creditors, alike.



Legal Expertise

As an expert witness for the state of California, we specialize in debt collection practices, regulatory compliance, and consumer protection.



Regulatory Knowledge

Working with the Consumer Finance Protection Bureau (CFPB), we partnered with regulators to protect borrowers against predatory policies.



Real Experience

With 50 years of industry experience, we understand that compliance is essential. Our counsel can improve your business with deep industry IQ.

Contact Now



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